

## Cancellation Policy for Training Activities at Lechlade K9 Centre

If you wish to cancel or terminate your place on any training activity the following process will apply.

A refund will be issued once the space has been re sold – (minus the admin and booking fee)

If at any point a class, training session or clinic is cancelled you will be informed via email or by a phone call of the cancellation and automatically put on to the rescheduled date. If you wish to opt out of the new date you must inform the Lechlade K9 office before the re scheduled date for your refund.

(Contacting the office after this date will result in no refund being issued)

Failing to turn up to a class, clinic or session you have booked in/onto will result in your payment being lost and may NOT be transferred to another date.

Cancelling a class, clinic or session within 24 hours of the session will result in a full payment being taken for this session unless your space can be filled – a refund will be given (minus the admin and booking fee)

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