

Secure K9 Exercise Park Rules

Whilst we want all our clients to enjoy the Secure K9 Exercise Park, we feel the rules of use are especially important to maintain the quality of the park and so everyone can enjoy it. Please read the rules carefully in order for you to assist us in keeping this facility open for you, the dog owners, to use and get the most out of your visit.

These rules are in place to protect you and your dog(s).

1. Dog **MUST** remain on a Lead until within the Secure K9 Exercise Park. (Failure to adhere to this rule will result in the offending person(s) being banned from the K9 Exercise Park indefinitely).
2. Please **DO NOT** allow your dog to dig at the fence or in any of the walkways, or Lawn areas.
3. Please leave on time. Your Booking entitles you to 50 minutes in the Park and 10 minutes maximum for entering and exiting the location. If for any reason beyond your control you will still be on-site after your hour time slot has elapsed, please call the emergency contact number 01367 252828 for assistance.
4. All gates must be re-secured once you have passed through and all gates with locks must be relocked after your use.
5. A maximum of 8 dogs can attend one booking. (Additional dogs can be added to the booking, but this is with permission being granted from Lechlade K9 Centre prior to your arrival and at additional cost. This can be done via email.
6. **ALL** waste, including dog waste bags, must be taken with you when leaving the park, or disposed of in the bins provided. To keep the Park an enjoyable space for everyone please pick up after your dog. (Failure to adhere to this rule will result in the offending person(s) being banned from the K9 Exercise Park indefinitely).
7. The Hirer or anyone using the facility shall not interfere with, or make any alteration, to the layout or arrangement within the Park. (Failure to adhere to this rule could result in the offending person(s) being banned from the park indefinitely).
8. At no time, or under any circumstances, should a dog be tethered/tied to any structures on site, this includes trees, fencing, posts and gates.

9. At no time or under any circumstances should a human climb or stand on any structures on site, this includes fencing, gates seating and the activity area apparatus.
10. You should always accompany your dog on their walk (Within the park fenced area), so you are aware of what your dog(s) is/are doing and that they are safe and complying to the rules, terms and conditions.
11. All vehicles and belongings are left at your own risk in the Car Park at the Secure K9 Exercise Park.

TERMS AND CONDITIONS

Please ensure you carefully read our T&C's to assist us in keeping the K9 Exercise Park in the best condition for all. Anyone found to be in breach of these conditions will immediately be asked to leave and this may result in the offenders being banned indefinitely.

General Terms and Conditions:

- When booking a slot at the Secure K9 Exercise Park you agree to take full responsibility for your own and your dog(s)' actions.
 - By paying to use the Secure K9 Exercise Park, you acknowledge that you agree to the site rules, terms and conditions.
- Please DO NOT arrive more than 5 minutes before your allocated time slot to minimise traffic and allow the previous hirers to have left the Park.
- When departing please be ready to leave at your allocated time to minimise disruption for the next customer's arrival. (Failure to do so could result in cancellation of future bookings).
- Please take extreme caution when driving into the car park.
- Lechlade K9 & The K9 Exercise Park Team have absolute discretion to permit or prohibit all types of activity on the land.
- The booking is personal to the Hirer and may not be transferred or sub-let.
- The Hirer shall ensure that noise nuisance is kept to an acceptable level while using the park and car park.

- All persons and their property, including dogs in the park, are there at their own risk. Lechlade K9 or The K9 Exercise Park DO NOT accept any liability for injury or damage/loss of property. The site is as natural as possible to ensure your dog(s) enjoy a unique experience and such things as trip hazards, tree stumps, loose tree branches and some sharp shrubs. So please take care when using the site.

- I understand myself or my dog(s) may sustain accidental injuries while at the Secure K9 Exercise Park and I agree to cover any personal or veterinary fees pertaining to myself or my dog(s). Neither Lechlade K9, The K9 exercise Park or its team members will accept any responsibility for the death, injury or illness of any person(s) or dog(s) whilst using our facility. You are strongly advised to insure your pet for all eventualities.

- The K9 Exercise Park team retain full permission to enter the land in order to carry out inspections or potential maintenance during your booking.

- BBQ's & Fires ARE NOT permitted on site under any circumstances.

- Please take all waste with you, or use the bins provided. Food/drink, dog toys must be removed if brought on site even if broken.

- Children under 17 years of age are allowed on site but must be supervised at all times by an adult of 18 years or older and not left unattended.

- No Climbing on fencing, gates, trees or apparatus within the park.

- If your dog has been immediately unwell in anyway before, during or after using the exercise park, or is suffering from a virus (i.e. kennel cough) please inform the team as soon as possible. We may be able to assist in transferring your booking to a future date without charge and/or prevent anything being passed to other dogs.

- With the site being a natural land, wheelchair access is limited currently. The exercise park is accessible, but we recommend using the correct all-terrain wheelchair or experience with similar locations. Similarly, all terrain Pushchairs/Buggies are capable of travelling around the park but in both cases, it could be weather dependant.

Booking and Payment T&C's:

- All bookings will need to be made via the online calendar where payment is required at the time of making the booking.
- A full refund minus an admin fee will only be given when the booking is cancelled with a minimum of 48 hrs notice. The cancellation must be submitted in writing via email.
- No refund shall be given for cancellations of less than 48 hrs notice for any reason.